



## Activating without Internet

If you need to activate a software that does not have internet access, Please contact us at 336-294-0604

## Important Notes

✓ If you already have SnS v.2.1 activated and want to move the license to a new computer, you must contact us at [support@embhq.com](mailto:support@embhq.com) , or call 336-294-0604 and inform us. We will need some basic information from you about the current computer.

✓ SnS v.2 (dongle version) and SnS v.2.1 (no dongle version) installation files and update files are not compatible with one another.

If you have SNS 2.0 installed and install 2.1 on the same computer for instance , to try out the demo, , your SNS 2.0 will not function.

You will need to download the latest update for SNS 2.0 from [www.embhq.com](http://www.embhq.com)--> Product Support—Updates. Install it to allow your SNS 2.0 to work with the key as it previously was